



RxBenefits, Inc.
advocacy. expertise. service.

P.O. Box 382377
Birmingham, AL 35238-2377

800.334.8134
RXBENEFITS.COM

Dear **Augustana College** Employee:

Augustana College is pleased to announce that effective **September 1, 2017**, your pharmacy benefit services will be provided by OptumRx administered by RxBenefits, Inc. There are more than 64,000 pharmacies in your pharmacy network. As part of your new pharmacy benefits you will receive:





ID cards: Your combined medical and pharmacy ID cards will be sent separately by UMR. Please begin using your new card when filling your prescriptions on or after **September 1, 2017**. **Make sure your pharmacy has your new information. If you need to fill a script prior to receiving your ID card, below is the information your pharmacy needs in addition to your identification number or social security number:**

RXBIN: 610011
RXBPCN: IRX
RXGRP: RXBENEFIT
Issuer: OptumRx
Pharmacy Member Services: 1-800-334-8134
Pharmacist Helpdesk: 1-800-880-1188

Summary of Benefits: A summary of your benefits is provided in this packet for your information.

Preferred Drug List (PDL) and Formulary Exclusions List: You can access a copy of the most current Performance Drug List and Formulary Exclusions List at www.optumrx.com/mycatamaranrx.com or by contacting our Customer Service Department at 1-800-334-8134. Your medications may not be in the same tier level under OptumRx as they were under your prior plan, so please review the performance drug list since it may provide lower cost alternatives for your medications. If you find that your medication is an excluded medication, you may want to speak with your physician to discuss other covered alternatives.

Maintenance Medication Coverage: In addition to local retail access, your employer offers the additional benefit of Mail Order. Maintenance drugs can be ordered through the mail order pharmacy and delivered to your home. Maintenance medications are those that you take for ongoing medical conditions like diabetes, high blood pressure and asthma. Mail Order allows you to enjoy benefits such as:

-  Home delivery with free standard shipping for up to a 90-day supply of medication
-  Confidential, tamper-resistant and temperature-controlled packaging of your prescriptions
-  Conveniently order prescription refills by Internet or phone anytime
-  A registered pharmacist is available 24/7 to answer any questions or concerns you may have

Getting started with the Mail Order Pharmacy is easy: simply have your physician write a new prescription for each maintenance medication for a 90 day supply with up to three refills, complete a mail order form (which can be found at www.optumrx.com/mycatamaranrx.com) and mail the prescription(s) and order form to OptumRx Home Delivery, P.O. Box 2975, Mission, KS 66201. Please note that new or initial orders do take 10-14 business days to process so you will need to have a 2 week supply of medication on hand when mailing a new order to the Mail Order Pharmacy. **If you are currently utilizing the home delivery pharmacy, you will*

If you have any questions about your new pharmacy ID cards or prescription benefits please contact Member Services at 1-800-334-8134



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need to contact your physician to have a new prescription sent to OptumRx Home Delivery. Please follow the steps above for submitting a new order.

Specialty Medications: Briova Rx is a service that delivers specialty pharmaceuticals to your home. These medications are typically used to treat chronic conditions and are often injectable medications. The following are examples of chronic conditions treated through Briova Rx: Transplants, Multiple Sclerosis, Hepatitis, Rheumatoid Arthritis and Cancer. Briova Rx is designed to assist patients with the unique care requirements of specialty medications. A Care Coordinator works closely with the patient to ensure proper delivery, administration, and compliance to the medication. This personalized approach helps reduce medical complications. Please contact Briova Rx at 1-800-850-9122 for further information.

OptumRx.com: On or after your effective date, you can register online at www.optumrx.com/mycatamaranrx.com. The website allows you to find a nearby pharmacy, refill mail order prescriptions, view your claims, print temporary ID cards, research your medications, and more.

OptumRx Mobile App: The OptumRx Mobile App provides easy, on-the-go access to your personalized health information. Once you have your member ID number, download the app to take advantage of the benefits your pharmacy plan offer. The app allows you to find a nearby pharmacy, refill mail order prescriptions, access your ID card, research your medications, and more.

We look forward to assisting you with your pharmacy plan, so please let us know if we can be of service.

Our Member Services Department can be reached at 1-800-334-8134 from 7:00 am CST until 8:00 pm CST Monday through Friday. After hours and on weekends you can either leave a message for us to call you back, or select the option to transfer directly to OptumRx.

If you have any questions about your new pharmacy ID cards or prescription benefits please contact Member Services at 1-800-334-8134