KNOWLTON ATHLETIC COMPLEX FUNDRAISER

FREQUENTLY ASKED QUESTIONS

Q: Where are the engraved bricks going to be installed?

- A: The engraved bricks will be installed at the plaza entrance to the stadium within the Austin E. Knowlton Outdoor Athletic Complex.
- Q: How long after I place an order will my brick be installed?
- A: Bricks will be engraved twice a year, once in the fall and once in the spring. The first bricks are scheduled to be engraved and placed in August 2013.
- Q: I own a local company and want my company name engraved; is that allowed?
- A: Yes, this is allowed.
- Q: Are there brick inscription guidelines?

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- A: Brick inscription guidelines have been created to ensure the positive nature of the program. These guidelines can be found on the online order form.
- Q: If I want more characters or extra lines of text, can I have smaller engraving or spacing?
- A: Brick color, font and character size have been carefully chosen to ensure the aesthetics of the Knowlton Athletic Complex. These things cannot be changed to accommodate verbiage. Please ensure that the text you submit to be engraved is within the parameters of the product you've chosen.
- Q: My friend also ordered a brick and we want ours installed next to each other. Is this possible?
- A: Due to the installation process, we cannot take specific requests of this type.
- Q: What does the money from the brick fundraiser support?
- A: Funds raised will directly support Augustana Viking football.
- Q: If I place an order and decide that I would like to order another brick, what do I do?
- A: Ordering more than one product is simple. Each product must be separately ordered by utilizing an order form for each order. We require each order to be submitted separately to ensure that each brick is properly engraved with the correct verbiage on the desired product.
- Q: I paid for the brick so it is my property, correct?
- A: Augustana College is proud to offer the opportunity to install your personalized brick. These bricks are meant to show the support of Augie fans. Because of this, your supporter brick purchase becomes the property of Augustana College and cannot be removed by the purchaser for any reason.
- Q: Because Leave Your Mark is a fundraising campaign, how do I get the tax information necessary to claim this gift?
- A: Your Leave Your Mark sponsorship is tax deductible and you will receive a gift receipt from Augustana's Office of Advancement indicating your tax benefit. Your donation is 100% tax deductible.
- Q: If I order a brick and then change my mind, how can I cancel the order?
- A: All brick order sales are final. Orders cannot be cancelled or refunded.

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